



FOR IMMEDIATE RELEASE

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FOR MORE INFORMATION

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NATIONAL WINDSHIELD REPAIR ASSOCIATION ISSUES CONSUMER ADVISORY CONCERNING REPAIR QUALITY

The National Windshield Repair Association has issued an advisory to consumers concerning the quality of windshield repairs, also known as rock chip repairs.

“Windshield repair is the most economical and environmentally-friendly process that benefits consumers immensely when done properly,” said NWRA president Kerry Wanstrath.

“Consumers need to know what that means and what a good repair should look like and what damage can be repaired.”

The NWRA advises consumers to make sure their breaks have been repaired in accordance with the ANSI/NWRA Repair of Laminated Auto Glass Standard (ROLAGS) and to make sure the following has occurred with any break:

- That the break has been filled completely with a high quality resin.
- That the resin is cured and safe driving vision has been restored.
- That the impact point has been made flush with the windshield and will not interfere with proper windshield wiper function.
- That the Repair Technician has inspected the finished repair, from the driver’s point of view to ensure clarity without distraction.

Consumers are well advised to look for NWRA-certified technicians to complete the repairs as those technicians that are certified by the association as understanding and following the ROLAGS standards.

“There are fair amount of poor repairs being done out there by incorrectly or poorly-trained technicians, from companies large and small,” added Wanstrath. “An educated consumer can assure that his or her repair is being done correctly by following the simple checklist above.”

The National Windshield Repair Association (**NWRA**) is recognized nationally and worldwide as a professional source of reliable information on the windshield repair industry. It is a part of the worldwide Global Glazing Conservation Alliance as well.

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